

How to start, stop or transfer your DTE Energy service

We understand that moving can be an exciting and sometimes stressful time. DTE is committed to making it as easy and hassle-free as possible for customers to start, stop or transfer their DTE service.

From your mobile device or tablet visit dteenergy.com/service and follow the easy step-by-step instructions to set up your request and schedule an appointment, if necessary.

To submit your start, stop or transfer request you will need the following information:

- New service address *(if applicable)*
- Previous service address *(if applicable)*
- Phone number and email address
- One form of personal identification *(accepted forms of identification include driver's license, state identification number or other government issued picture identification)*



Easily manage your DTE Energy account

Stay connected while on the go - download the free **DTE Mobile App** from the Google Play or Apple App Store and securely manage your account right from your smartphone.

- Make a payment
- View your energy usage
- Set up payment alerts and outage notifications
- Report an outage and get restoration times



eBill Paperless Billing offers a safer, more convenient way to receive your monthly bill. Go green and help us reduce the 175,000 pounds of paper needed every month to print customer bills. Log in to your DTE profile to enroll.

AutoPay allows you to avoid missed payments and late fees, by having your monthly payment taken from your checking, savings, debit or credit card. Log in to your DTE profile to enroll.

To learn more about these programs and other convenient billing and payment options, visit dteenergy.com/billingprograms



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